EOPS: THE ROOTS OF STUDENT SUCCESS

Celebrating 45 years of cultivating, nurturing and training leaders

OCTOBER 6-8, 2014
DOUBLETREE HOTEL
SACRAMENTO, CA
WELCOME

Dear Members, Friends and Colleagues:

On behalf of Regions I & II, the hosts of this year’s conference, we send you greetings and salutations to the 45th Annual CCCEOPSA Conference!

Our small but mighty committee has been working diligently over the last year to get everything in place for your “homecoming.” We are honored to have you join us to share your stories of triumph, to support you through your challenges, to affirm you, and most importantly to acknowledge your place within the special “familia” of warriors - champions committed to access, equity, and educational opportunity.

Our conference theme this year, “EOPS: The Roots of Student Success - Celebrating 45 years of cultivating, nurturing and training leaders” has a very significant and powerful meaning. We have faced many challenges over the last 45 years and faced many of our toughest battles within the last 5. Above it all we continue to fight the good fight for our students and for the integrity of our programs. Through all the trials, challenges, and tribulations, EOPS remains on top as the premiere student support program. Each one of you has contributed to promoting and securing EOPS’ place as the model program to aspire to emulate. We do this in honor of the tremendous responsibility we were given to safeguard the right for all to have access to an education – a social, civil, economic, and educational right proudly carried from the civil rights movement of the 1960s. Our collective efforts of the past, present and future will continue the legacy of opening doors to higher education for thousands that would not have traditionally attended college; and along the way cultivate, nurture and train leaders to secure this right for generations to come. HASTA LA VICTORIA!

Thank you for joining us this year. We hope that being amongst “familia” you will, as our President Fabio Gonzalez indicated, be able to use this time to reflect, rejuvenate, and reaffirm the importance of our programs and the impact they have had on making a difference in the lives of thousands of promising students across the state by your service to EOPS.

Un gran abrazo!

Nancy Retes
Region I
Butte College

Jose Vallejo
Region II
Woodland Community College

Irma Rodriguez
Region II
Sacramento City College
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Like us “EOPS Conference 2014” on Facebook to browse and view conference program, hotel map, lost & found notices, important updates on changes to workshop schedules and more.

scan QR code
2014-15 CCCEOPSA EXECUTIVE BOARD MEMBERS

Fabio Gonzalez
PRESIDENT
San Jose City College

Irma Rodriguez
VICE PRESIDENT
Sacramento City College

Marcia Chaney
TREASURER
Cerritos College

Sylvia Montejano
SECRETARY
Grossmont College

Will Bruce
PAST PRESIDENT
Allan Hancock College
On behalf of the California Community Colleges Extended Opportunity Programs & Services Association I would like to send each and every one of you a hearty WELCOME/BIENVENIDOS to the 2014 CCCEOPSA Conference - EOPS: The Roots of Student Success, Celebrating 45 Years of Cultivating, Nurturing and Training Leaders!

This year's conference theme brings to mind an old African proverb which states, "a strong tree shall always grow from the roots and not the seeds." Our proud EOPS roots are deeply embedded in the civil rights movement of the late 1960's. Community College EOPS programs across the state were established in 1969 through the support and wisdom of our State Legislators that saw the benefit, of offering to any promising student regardless of their ability to pay or their past educational experience, an opportunity to seek and obtain a college degree. Through enrollment in and the support of EOPS, thousands of students have realized their dream of a college education. Therefore, I would be remiss if I did not take this opportunity to say "Gracias" to the Legislative Founders of our program and the Legislators that continue to see the value and impact EOPS has made educating Californians and contributing to the economic stability of our state. Our EOPS students move from college to the workforce as responsible and voting taxpayers!

This conference is dedicated to the warriors in the field. We ask that you take the time to reflect, rejuvenate, and re-energize. YOU HAVE MADE A DIFFERENCE! You are the champions and guardians of open access, educational equity and retention.

EOPS = STUDENT SUCCESS!

In closing, please join me in thanking Mr. Will Bruce, Past President, for his leadership over the last 4 years. He has fought many battles and we thank him for his years of service and passion on behalf of our Association and programs across the state.

In unity,

Fabio R. Gonzalez
CCCEOPSA President
San Jose City College
REGION I
Nancy Retes, Butte College

REGION II
Jose Vallejo, Woodland Community College

REGION III
Inez Barragan, Santa Rosa Community College

REGION IV
Eric Ogata, Monterey Peninsula College

REGION V
Maria Roman, Porterville College

REGION VI
Cesar Flores, Oxnard College

REGION VII
Dawn Reid, El Camino College

REGION VIII
Steve Tamanaha, Orange Coast College

REGION IX
Vacant

REGION X
Joan Thompson, San Diego Miramar College
GENERAL INFORMATION

CONFERENCE REGISTRATION
Pre-registered conference attendees will be able to pick up their conference materials at the registration table during the following registration hours. On site/late conference registrants can also register during these hours.

REGISTRATION HOURS and RAFFLE TICKET SALES
Sunday, October 5 3pm - 7pm LOBBY
Monday, October 6 7:30am - 5pm FOYER
Tuesday, October 7 7:30am - 12noon FOYER

SCHOLARSHIP FUNDRAISING/RAFFLE TICKET sales will occur throughout the conference. Be sure to drop by the fundraiser table to purchase your winning raffle tickets. Raffle prizes are displayed near the stage in the Grand Ballroom.

CONFERENCE WORKSHOP SESSIONS will be held primarily in the California Ballroom Salon 1-4, Terrace and Redwood Rooms. Please check the room location for your selected workshop sessions by checking the program schedule that lists each day’s schedule start time. See Pages 9-24 for schedule and description of workshops. Map of hotel is located on the back of this program booklet, page 32.

EXHIBITORS/VENDORS will be available to answer questions on many enticing products and services that may make your job easier and more rewarding. Be sure to schedule some time to visit them in the Foyer during these hours:

EXHIBITOR/VENDOR HOURS
Monday, October 6 8am - 5pm
Tuesday, October 7 8am - 5pm
The EOPS program’s primary goal is to encourage the enrollment, retention and transfer of students handicapped by language, social, economic and educational disadvantages, and to facilitate the successful completion of their goals and objectives in college. EOPS offers academic and support counseling, financial aid and other support services.

The purpose of the California Community Colleges EOPS Association is as follows:

(a) To act as the base of a communications network among EOPS staff, students, statutory advisory committee, the Chancellor’s Office Staff and other groups that serve EOPS students in community colleges;

(b) To communicate the needs of the EOPS program and students to community college administrators, the Chancellor and the State Legislature;

(c) To assist in implementing statewide policies, programs and regulations in relation to the unique needs of each of the community colleges in California; and

(d) To encourage and participate in the development of additional programs on the local, state and national level which will assist disadvantaged students in their quest for an education.
**Sunday, October 5**

**CCCEOPSA CONFERENCE & EXECUTIVE BOARD MEETINGS**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>11am - 2pm</td>
<td>Conference Committee Meeting</td>
<td>Terrace Room</td>
</tr>
<tr>
<td>2pm - 6pm</td>
<td>CCCEOPSA Executive Board Meeting</td>
<td>Terrace Room</td>
</tr>
<tr>
<td>3pm - 7pm</td>
<td>Conference Registration &amp; Raffle Ticket Sales</td>
<td>Lobby ✨</td>
</tr>
</tbody>
</table>
# SCHEDULE-AT-A-GLANCE, DAY 1
## Monday, October 6

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am - 5:00pm</td>
<td>Conference Registration &amp; Raffle Ticket Sales</td>
<td>Foyer</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>GENERAL SESSION:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:00 - 9:30am</td>
<td>Plated Breakfast, Welcome &amp; EOPS Pictorial</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>9:30 - 10:45am</td>
<td>Keynote Speaker: Dr. Santalynda Marrero</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>11:00 - 11:45am</td>
<td>Service &amp; Special Recognition Awards</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>11:45am - 12:15pm</td>
<td><strong>BREAK</strong></td>
<td></td>
</tr>
<tr>
<td>12:15 - 1:30pm</td>
<td>Lunch, Entertainment &amp; Raffle Drawing</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td>Entertainment provided by American River College Jazz Ensemble</td>
<td></td>
</tr>
</tbody>
</table>

## BREAKOUT SESSION A: 1:45 - 3:00 PM

| 1. De-Stress for Success with Laughter Yoga Therapy | Terrace Room |
| 2. Peace, Love, Unity and Having Fun: Creating a High School EOPS Pipeline through the Use of Hip Hop | California Salon 1 |
| 3. Technology on a Shoe-String Budget: Our Positive and Negative Experiences Transitioning to Electronic Student Files, Signatures, Orientation and Communication | California Salon 2 |
| 4. Engaging your EOPS Advisory Committee: Allies in Fighting the Good Fight | California Salon 3 |
| 5. Providing “Smart Borrower” Tools and Financial Literacy to Students - Default Prevention Initiatives | California Salon 4 |
| 6. Access Reporting Data in Seconds! | Redwood Room |
## BREAKOUT SESSION B: 3:15 - 4:30 PM

<table>
<thead>
<tr>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. Supporting Non-Traditional Student Populations</td>
<td>California Salon 1</td>
</tr>
<tr>
<td>8. A Roundtable Discussion of SB 1023 - Community Colleges: Foster Youth Bill</td>
<td>Terrace Room</td>
</tr>
<tr>
<td>9. Student Support (Re)Defined: What EOPS Students Say About the Support they Need to Succeed</td>
<td>California Salon 2</td>
</tr>
<tr>
<td>10. White Solidarity or White Opportunism? When Good Intentions Go Bad</td>
<td>California Salon 3</td>
</tr>
<tr>
<td>11. A Step Ahead: Preparing High School Graduates for their New College Experience through the EOPS Summer Bridge Program</td>
<td>California Salon 4</td>
</tr>
<tr>
<td>12. When Failure Becomes Your Teacher: Challenging the Culture Minority Male Success</td>
<td>Redwood Room</td>
</tr>
</tbody>
</table>

### Additional Events

- **5:30 - 7:00pm**: President’s Reception  
  Grand Ballroom

- **7:00pm**: Dinner on your own

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**CCCEOPSA President Fabio Gonzalez** cordially invites conference participants to attend

**THE PRESIDENT’S RECEPTION**

Grand Ballroom

Monday, October 6, 2014  
5:30 to 7:00 p.m.

**SERVICE INCLUDES:**

Hors d’oeuvres/Appetizers and a “No Host” bar  
Music Performance by DJ Mic B
## SCHEDULE-AT-A-GLANCE, DAY 2
### Tuesday, October 7

### GENERAL SESSION:

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 - 9:30am</td>
<td>Plated Breakfast &amp; Welcome</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>9:30 - 10:20am</td>
<td>Student Scholarship Presentations</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>10:30am - 12noon</td>
<td>Keynote Speaker: Dr. Jeff Duncan-Andrade</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12 - 12:30pm</td>
<td>BREAK</td>
<td></td>
</tr>
<tr>
<td>12:30 - 1:30pm</td>
<td>Lunch, Entertainment &amp; Raffle Drawing Entertainment provided by DJ Mic B of Cypher Hip-Hop Workshops</td>
<td>Grand Ballroom</td>
</tr>
</tbody>
</table>

### BREAKOUT SESSION C: 1:45 - 3:00 PM

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>13</td>
<td>Increasing Undocumented and Deferred Action Student Success</td>
<td>California Salon 1</td>
</tr>
<tr>
<td>14</td>
<td>Campus Culture Clash: When Colleges and Students Collide</td>
<td>California Salon 2</td>
</tr>
<tr>
<td>15</td>
<td>Healing School and College Workplace: Gateway to Civility Engagement and Dignity</td>
<td>California Salon 3</td>
</tr>
<tr>
<td>16</td>
<td>MSP (Multiplication, Subtraction &amp; Plus) = SUCCESS</td>
<td>California Salon 4</td>
</tr>
<tr>
<td>17</td>
<td>An Action Research Project. The Courage to Learn: A Navigational Tool for California Community Colleges Student Success</td>
<td>Redwood Room</td>
</tr>
<tr>
<td>18</td>
<td>EOPS/CARE Student Services Automated Reporting for Community Colleges (SSARCC)</td>
<td>Terrace Room</td>
</tr>
</tbody>
</table>
### SCHEDULE-AT-A-GLANCE, DAY 2
**Tuesday, October 7**

#### BREAKOUT SESSION D: 3:15 - 4:30 PM

<table>
<thead>
<tr>
<th>Session Number</th>
<th>Topic</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>19</td>
<td>“I Can Afford College” Financial Aid Awareness Campaign</td>
<td>California Salon 1</td>
</tr>
<tr>
<td>20</td>
<td>CA Dream Network: Organizing and Education with and for Immigrant Youth</td>
<td>California Salon 2</td>
</tr>
<tr>
<td>21</td>
<td>Chancellor’s Office Update on Student Success and Support Program and Student Equity</td>
<td>Terrace Room</td>
</tr>
<tr>
<td>22</td>
<td>Guide on Domestic Violence: The Warning Signs, Patterns/Cycles of Violence, Resources to Help Students and Legal Interventions</td>
<td>California Salon 3</td>
</tr>
<tr>
<td>23</td>
<td>Focus to Get More Done!</td>
<td>California Salon 4</td>
</tr>
<tr>
<td>24</td>
<td>Celebrating Success with a Memorable Awards Recognition Ceremony</td>
<td>Redwood Room</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>5:30 - 8:00pm</td>
<td>Dinner on your own</td>
<td></td>
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<tr>
<td>8:00pm</td>
<td>Dance / Live Band: Latin Touch</td>
<td>Grand Ballroom</td>
</tr>
</tbody>
</table>

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**Dance Sponsored by:**
**CCCEOPSA**  
Oct 7 @ 8PM (FREE)

**Live Band Music**  
By LATIN TOUCH
- Cumbia
- Latin Rock
- 70's
- R & B
- Old School

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# SCHEDULE-AT-A-GLANCE

**Wednesday, October 8**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 - 9:00am</td>
<td>Plated Breakfast</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>8:30 - 10:00am</td>
<td>Chancellor’s Office EOPS and CARE Program Updates</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td><strong>PRESENTERS:</strong> Cheryl Fong and Kelly Gornik CCCC</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chancellor’s Office Staff will present information and updates related to the administration and operation of EOPS/CARE programs. Attendance at this session fulfills one of the two CARE statewide meeting and training requirements for campus CARE Coordinators this year</td>
<td></td>
</tr>
<tr>
<td>10:10 - 11:10am</td>
<td>California Community Colleges Extended Opportunity Programs and Services (CCCEOPSA) Annual Board Meeting</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>11:15 - 11:50am</td>
<td>State Government and Legislative Updates</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td><strong>PRESENTER:</strong> Jonathan Lightman, Executive Director, Faculty Association of California Community Colleges (FACCC)</td>
<td></td>
</tr>
<tr>
<td>11:50am - 12noon</td>
<td>CCCEOPSA Closing Remarks</td>
<td>Grand Ballroom</td>
</tr>
</tbody>
</table>
ABOUT KEYNOTE DR. MARRERO:
A dynamic executive (career and life) coach, organizational consultant, facilitator, trainer, and thought leader, Dr. Santalynda Marrero draws on her expertise as a counseling psychologist and 30 years of experience in helping individuals, teams and organizations to propel their careers to the next level. Her belief in story as “data with a soul” that engages mutual regard and leverages talent led her to co-author the book: The Diversity Calling: Building Community One Story at a Time (2011 Xlibris/Amazon). Her chapter, Living Multiple Realities as a Latina in America is her compelling story of challenges faced and possibilities realized through a cross cultural lens. “I share the roots of this experience growing up in New Jersey as part of a Puerto Rican community rich in traditions and values that made me strong. I lived two worlds: US and Puerto Rico all in the confines of one home and so it is only natural that I enjoy coaching across cultures, generations, sharing defining moments that reveal our patterns as a way to move beyond self or other imposed barriers to foster successful beginnings and transitions. I’ve come to recognize that successful people, especially the underrepresented find creative ways to open doors that might not already be open for them, and so I say - look for the skylight and be ready to change.”

KEYNOTE ADDRESS:
As a former EOP student ('74 BA) and then EOP Counselor for seven years at Rutgers University, Dr. Santalynda Marrero represents “EOPS - The Roots of Student Success” and celebrates wholeheartedly/de Corazon with us. Come hear her speak to us as she knows all too well the trials and tribulations of this success over 45 years.

She believes that as a people of kindred spirit in purpose we appreciate resiliency and the need to reach back to bring our community forward. Santalynda invites you to:

- Rekindle your Fire/Fuego/Passion by using your defining moments to frame and reframe your story and leadership in a way to ignite forward movement.
- Explore sustaining your Fire/Fuego as you create a life blend that others want to model and follow.
- Spread your Fuego/Dream with a plan so that we may lead others to a better place.
TUESDAY KEYNOTE SPEAKER
Jeff Duncan-Andrade, Ph.D.

ABOUT KEYNOTE DR. DUNCAN-ANDRADE:
Jeff Duncan-Andrade, Ph.D., is Associate Professor of Raza Studies and Education at San Francisco State University and Co-Founder of the Teaching Excellence Network (www.10teaching.net). As a classroom teacher in East Oakland for the past 21 years, his pedagogy has been widely studied and acclaimed for producing uncommon levels of social and academic success for students (see www.rosesinconcrete.org). Duncan-Andrade lectures around the world and has authored two books and numerous journal articles and book chapters on effective practices in schools.

KEYNOTE ADDRESS:
Note to Educators: Hope Required When Growing Roses in Concrete

What are the material conditions that effect urban youth before they even step foot in our classrooms? What does it mean to develop educational environments that are relevant and responsive to these conditions? How should these educational spaces define success for students and teachers?

This session focuses on developing educators that are better equipped to create educational environments that understand and respond to the social toxins that emerge from racism and poverty. The session closely examines the types of social toxins that young people face in the broader society and discusses the impact of these conditions on student identities. Inside of this framing, Duncan-Andrade draws from his 20 years as an urban educator to explore the concept of hope, as essential for nurturing urban youth. He first identifies three forms of “false hope” - hokey hope, mythical hope, and hope deferred - pervasive in and peddled by many urban schools. Discussion of these false hopes then gives way to Duncan-Andrade’s conception of “critical hope,” explained through the description of three necessary elements of educational practice that produce and sustain true hope. Through the voices of young people and their teachers, and the invocation of powerful metaphor and imagery, Duncan-Andrade proclaims critical hope’s significance for an education that relieves undeserved suffering in communities.
**WORKSHOP DESCRIPTIONS, October 6**

**1:45 – 3:00 PM**

<table>
<thead>
<tr>
<th>1. De-Stress for Success with Laughter Yoga Therapy</th>
<th>ROOM: Terrace Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>Don’t let stress get in the way of success! Become better able to cope and laugh at stress with Laughter Yoga Therapy. It is a newly developed practice of laughter as a form of exercise, free of the need for jokes or comedy. Comfortable clothing is HIGHLY recommended for this workshop.</td>
<td></td>
</tr>
</tbody>
</table>
| PRESENTER: Henrietta Hurtado, EOPS Counselor, Cerritos College  
Certified Laughter Yoga Leader - Dr. Kataria’s School of Laughter Yoga |

<table>
<thead>
<tr>
<th>2. Peace, Love, Unity and Having Fun: Creating a High School EOPS Pipeline through the Use of Hip Hop</th>
<th>ROOM: California Salon 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saggin’ Swag, Cash Money and Violence! Is that all that Hip Hop is to you? Join the discussion of how Hip-Hop’s diverse influence is being utilized to recruit for EOPS and build a future for culture for future scholars.</td>
<td></td>
</tr>
</tbody>
</table>
| PRESENTERS: Adam Freas, EOPS Counselor, Sacramento City College;  
Ken Times, EOPS Counselor, Sacramento City College;  
Jesus Limon, Adjunct English Faculty, Sacramento City College;  
Roderic Agbunag, Faculty Counselor, American River College; and  
Nate Nevada, Skyline Community College |

<table>
<thead>
<tr>
<th>3. Technology on a Shoe-String Budget: Our Positive and Negative Experiences Transitioning to Electronic Student Files, Signatures, Orientation and Communication</th>
<th>ROOM: California Salon 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Columbia College has incorporated the use of technology on a shoe-string budget. This workshop will highlight both the successes and frustrations of incorporating a wide array of technology. We will discuss our transition away from paper files using Microsoft Portfolio, away from NCR forms to fillable PDF’s with electronic signature pads, as well as share the use of our messaging service, online orientation and Google Hangout to serve distant learners.</td>
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</tr>
<tr>
<td>PRESENTER: Matt Fox, EOPS Coordinator, Columbia College</td>
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</tbody>
</table>

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<thead>
<tr>
<th>4. Engaging Your EOPS Advisory Committee: Allies in Fighting the Good Fight</th>
<th>ROOM: California Salon 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>This workshop will discuss how to engage your EOPS Advisory Committee so you can have allies when having to “fight the good fight.” This will be an interactive session, so come ready to share your thoughts and ideas!</td>
<td></td>
</tr>
</tbody>
</table>
| PRESENTERS: Mary Salceda-Nunez, EOPS Counselor/Coordinator;  
Alejandro Guerrero, EOPS Counselor; and  
Maricel Ignacio, EOPS/CARE/CalWORKs Counselor, Napa Valley College |
### BREAKOUT SESSION A

**1:45 – 3:00 PM**

<table>
<thead>
<tr>
<th>5. Providing “Smart Borrower” Tools and Financial Literacy to Students-Default Prevention Initiatives</th>
<th>ROOM: California Salon 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solano Community College Staff will present their “Smart Borrower” and Financial Literacy Workshop. These workshops provide relatable information to a student’s lifestyle and focus on everything from loan basics to avoiding default, while providing students with life skills for a lifetime of financial well-being. SCC Staff will also discuss the initiatives of their Default Prevention Plan (DPP).</td>
<td></td>
</tr>
<tr>
<td><strong>PRESENTERS:</strong> Robin Darcangelo, Associate Dean of Financial Aid, EOPS &amp; Veterans; and Cynthia Simon, EOPS/CARE Coordinator, Solano Community College</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>6. Access Reporting Data in Seconds!</th>
<th>ROOM: Redwood Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are you able to run a report from your computer that shows how many students have completed their first appointment or how many students you have served? Do you have to wait for your campus MIS office to run a report? If you answered yes, then this workshop will help you find Student Access as an easy to use comprehensive database solution.</td>
<td></td>
</tr>
<tr>
<td><strong>PRESENTERS:</strong> Andrea Lopez, EOPS; and Fabio Gonzalez, EOPS/CARE Faculty Coordinator, San Jose City College</td>
<td></td>
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</tbody>
</table>

**NOTES:**
## WORKSHOP DESCRIPTIONS, October 6

### BREAKOUT SESSION B

#### Concurrent Workshops

<table>
<thead>
<tr>
<th>Time</th>
<th>Title</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:15 - 4:30 PM</td>
<td><strong>7. Supporting Non-Traditional Student Populations</strong></td>
<td>California Salon 1</td>
</tr>
<tr>
<td></td>
<td>The Centers of Educational Equity and Excellence (CE3) at UC Berkeley serves non-traditional students by providing resources to ensure they excel academically and reach personal and career goals. The panel of Directors serving the following communities - Traditional Age Transfer Students, Undocumented, Foster Youth, Veterans, Re-entry and Student Parents - will discuss resources and services available through CE3.</td>
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<td><strong>PRESENTERS:</strong> UC Berkeley CE3 - Directors:</td>
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<td></td>
<td>- Deborah Lowe Martinez, Cal Independent Scholars Network;</td>
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<td>- Meng So, Undocumented Students Program;</td>
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<td></td>
<td>- Ron Williams, Veteran Services;</td>
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<td></td>
<td>- Ginelle Perez, Student Parent Services; and</td>
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<td>- Lorena Valdez, Transfer Student Services</td>
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<td></td>
<td><strong>8. A Roundtable Discussion of SB 1023 Community Colleges: Foster Youth Bill</strong></td>
<td>Terrace Room</td>
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<td>Let’s get one thing clear... “EOPS SERVES AND SUPPORTS FOSTER and FORMER FOSTER YOUTH.” We all support the “intent” of SB 1023. However, it is very important that EOPS staff, faculty and administrators read and understand the language and expectations of how foster and former foster youth will be served under this bill. The facilitators will review how this legislation moved through the process, the details of the bill language, CCCEOPSA recommendations, and open the floor for dialogue and discussion regarding the bill and its impact. Come share how you currently serve foster youth at your campus.</td>
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<td><strong>PRESENTERS</strong> Andrea York, Director of Government Relations, Faculty Association of California Community Colleges (FACCC);</td>
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<td>- Danita Scott-Taylor, Director of Student Support Services (EOPS/CARE and DSPS), San Joaquin Delta College;</td>
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<td>- Fabio Gonzalez, EOPS/CARE Faculty Coordinator, San Jose City College;</td>
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<td>- Irma Rodriguez, EOPS/CARE Faculty Coordinator, Sacramento City College;</td>
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<td>- and Joan Thompson, EOPS/CARE &amp; CalWORKs Program Coordinator, San Diego Miramar College</td>
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<td></td>
<td><strong>9. Student Support (Re)Defined: What EOPS Students Say About the Support they Need to Succeed</strong></td>
<td>California Salon 2</td>
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<td>Workshop participants will be introduced to the six success factors - the framework used in the study to categorize supports students need to succeed. The presentation will focus specifically on what EOPS students in our study said is important to their success. Participants will also have an opportunity to dialogue about how educators can develop our support efforts to ensure that more students are successful.</td>
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<td><strong>PRESENTERS:</strong> Dr. Darla M. Cooper, Director of Research &amp; Evaluation; and Dr. Rogeair Purnell, Senior Researcher, RP Group</td>
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### BREAKOUT SESSION B
3:15 – 4:30 PM

<table>
<thead>
<tr>
<th>Session Number</th>
<th>Title</th>
<th>Room</th>
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<tbody>
<tr>
<td>10.</td>
<td>White Solidarity or White Opportunism? When Good Intentions Go Bad</td>
<td>California Salon 3</td>
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<td>Often times white people want to support the struggles and interests of minoritized students and colleagues on campus but do not know how to do so appropriately. This leads to opportunism and defeats the purpose of being an ally. This workshop discusses the research from a recently completed dissertation on a new type of ally based on the revolutionary theory of African Internationalism, which can be utilized on campuses to ensure that white colleagues understand and act as true allies.</td>
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<td><strong>PRESENTER:</strong> Dr. Wendy Craig, Assistant Dean, EOPS Cuyamaca College</td>
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<tr>
<td>11.</td>
<td>A Step Ahead: Preparing High School Graduates for their New College Experience through the EOPS Summer Bridge Program</td>
<td>California Salon 4</td>
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<td></td>
<td>The Summer Bridge Program at Citrus College has been preparing incoming high school students since 1993. Students who begin their educational journey in a Summer Bridge Program are bound to successfully complete their goals due to the strong connections made with faculty and peers and due to the early exposure to the various support services on campus. Come learn about the changes we have made, as well as the challenges we have faced along the way. Perhaps you will start your own Summer Bridge at your campus!</td>
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<td><strong>PRESENTERS:</strong> Sara Gonzales-Tapia, EOPS/CARE &amp; CalWORKs Director; Joanne Hinojosa, EOPS/CARE Supervisor &amp; Adjunct Faculty; and Nathalie Miramontes, EOPS/CARE Adjunct Counselor, Citrus College</td>
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<tr>
<td>12.</td>
<td>When Failure Becomes your Teacher: Challenging the Culture Minority Male Success</td>
<td>Redwood Room</td>
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<td>This session focuses, not on practices, but rather, on practitioners that are seeking tools to help them identify, harness and re-direct institutional “capital” in ways that will heal the disparity in achievement, referred to as the “achievement gap” with special attention given to African American males.</td>
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<td><strong>PRESENTERS:</strong> Jeffery W. Benford, Sr., Dean of Counseling &amp; Student Support Services; and George G. Mills, Jr., EOPS Minority Student Retention Specialist, Los Medanos College</td>
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## BREAKOUT SESSION C
### Concurrent Workshops

### 1:45 – 3:00 PM

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Room: California Salon 1</th>
<th>Room: California Salon 2</th>
<th>Room: California Salon 3</th>
<th>Room: California Salon 4</th>
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<tbody>
<tr>
<td>13.</td>
<td>Increasing Undocumented and Deferred Action Student Success</td>
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<td></td>
<td><strong>PRESENTERS:</strong> Janet Florez, M.S., M.A., MFT-Intern, EOPS Counselor; and Gabriela Lopez, MS, EOPS Counselor, Cuesta College</td>
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<td>The EOPS eligible undocumented and Deferred Action for Childhood Arrival (DACA) students, besides being first generation, low income, and educationally disadvantaged, face added obstacles and challenges which need to be addressed with specific interventions. This workshop will acquaint you with the most up-to-date information for meeting this population’s needs. Come share your program challenges and gain ideas for interventions not suggested by the presenters.</td>
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| 14.     | Campus Culture Clash: When Colleges and Students Collide               |                          |                          |                          |                          |
|         | **PRESENTER:** Juan Flores, M.S., EOPS/CARE Faculty Coordinator, Folsom Lake College |
|         | From the classroom, to the counseling office, to the front counter, to the parking lot, points of student contact exist early, often, and everywhere on campus. It is essential that we have an understanding of how the culture of our colleges can affect the success of our students. This workshop will address the importance of understanding that colleges and student success programs create cultures which can impact students both positively and negatively. |

| 15.     | Healing School and College Workplaces: Gateway to Civility Engagement and Dignity |                          |                          |                          |                          |
|         | **PRESENTER:** Rhea Settles, Ed.D., Clinical Faculty and Founder, The Civility Zone California State University, East Bay |
|         | Schools and colleges are unique and challenging environments in which to work. In this session, participants discover how the school workplace can wound spirits and careers; and how civility engagement and dignity can heal and create healthy and professionally safe school workplaces. |

| 16.     | MSP (Multiplication, Subtraction & Plus) = SUCCESS                      |                          |                          |                          |                          |
|         | **PRESENTERS** Faryal Said, EOPS/CARE; and Martin Gomez, EOPS/CARE Counselor, American River College |
|         | Once upon a time our family adopted the Math Success Project (MSP) from an extended family. Today MSP is one of the most significant and success-oriented services we provide for our students. MSP serves the needs of the basic skill at-risk student population to achieve their mathematical potential. MSP works and produces success, and we would like to share with you the SECRET! |
### BREAKOUT SESSION C

**1:45 – 3:00 PM**

**17. An Action Research Project. The Courage to Learn:**
A Navigational Tool for California Community Colleges Student Success

According to findings, Courage to Learn affirms and validates California Community College students. As a textbook, it inspires students to become involved and take action to solve academic and social problems/challenges. As a teaching tool, it guides students through college success strategies with navigational and success tools, knowledge and motivation. This session will present both quantitative and qualitative findings of the text *The Courage to Learn* using Action Research.

**PRESENTERS:** Daniel Ortega, EOPS; and Darren Cifarelli, Los Angeles Southwest College

**ROOM:** Redwood Room

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**18. EOPS/CARE Student Services Automated Reporting for Community Colleges (SSARCC)**

The Chancellor’s Office SSARCC Team will explain how to use SSARCC to input data for the 2014-15 EOPS and CARE proposed budgets. The team will also explain how to print the budget signature pages.

**PRESENTERS:** Kelly Gornik, EOPS/CARE CCCCO; and Todd Hoig, Administrator, MIS CCCCO
California Community Colleges Chancellor’s Office (CCCCO)

**ROOM:** Terrace Room

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**NOTES:**
<table>
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<tr>
<th>Breakout Session D: Concurrent Workshops</th>
<th>3:15 – 4:30 PM</th>
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<tbody>
<tr>
<td><strong>19. “I Can Afford College” Financial Aid Awareness Campaign</strong></td>
<td>ROOM: California Salon 1</td>
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<tr>
<td>Join the “I Can Afford College” team for a tour of our new campaign website and to learn more about the campaign and how we can help you. The website, <a href="http://www.icanaffordcollege.com">www.icanaffordcollege.com</a> recently underwent a complete re-design and was launched in March 2014. Key features include enhanced navigation, photos, updated financial aid information and resources.</td>
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<td><strong>PRESENTERS:</strong> Paige Marlatt Dorr, Director of Communications, CCCCO; and Lindsay Pangburn, Program Manager, CCCCO</td>
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<td>“I Can Afford College” Financial Aid Awareness Campaign California Community Colleges Chancellor’s Office (CCCCO)</td>
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<td><strong>20. CA Dream Network: Organizing and Education with and for Immigrant Youth</strong></td>
<td>ROOM: California Salon 2</td>
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<td>The CA Dream Network is a statewide network of immigrant youth that is constantly organizing and educating with and for communities around different colleges. Learn how you can assist immigrant youth in your school through moral support, accurate information on undocumented youth in higher education, and providing them with networks from across the state.</td>
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<td><strong>PRESENTER:</strong> Pedro Trujillo, Statewide Organizer with the California Dream Network Coalition of Humane Immigrant Rights of Los Angeles</td>
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<td><strong>21. Chancellor’s Office Update on Student Success and Support Program and Student Equity</strong></td>
<td>ROOM: Terrace Room</td>
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<td>This session will present an overview and current status of the California Community Colleges Student Success and Support Program (SSSP) and Student Equity.</td>
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<td><strong>PRESENTERS:</strong> Jeff Spano, Dean of Student Services, CCCCO; and Debra Sheldon, Specialist, SSSP and Student Equity, CCCCO California Community Colleges Chancellor’s Office (CCCCO)</td>
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<td>This workshop will help educators, counselors, staff, and students recognize the signs of an abusive relationship, and gain an understanding of victims, perpetrators, and the cycle of domestic violence. Information will be provided on what campus and community resources to utilize, will help participants become familiar with the Temporary Restraining Order and Protective Order Processes, and present proactive approaches. A real-life case of domestic violence at the community college will be discussed.</td>
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<td><strong>PRESENTER:</strong> MaryAnn Guevarra, M.A., EOPS/CARE/CalWORKs Counselor &amp; Coordinator San Diego Miramar College</td>
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**WORKSHOP DESCRIPTIONS, October 7**

### BREAKOUT SESSION D
3:15 – 4:30 PM

<table>
<thead>
<tr>
<th>SESSION</th>
<th>ROOM: California Salon 4</th>
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<tr>
<td>23. Focus to Get More Done</td>
<td>ROOM: California Salon 4</td>
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<td><strong>We’re pulled in a hundred different directions every day by our students, colleagues, bosses, family, and friends. So how do we decide what we need to do and when we need to do it? Is multi-tasking a myth or fact? How can we become more productive without crashing and burning? This workshop will discuss time management concepts, tools, and techniques to help you get more done with less stress.</strong></td>
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<td><strong>PRESENTER:</strong> Marilyn Stein, Supervisor EOPS/CARE, Associate Faculty, General Business Butte College</td>
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<tr>
<th>SESSION</th>
<th>ROOM: Redwood Room</th>
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<td>24. Celebrating Success with a Memorable Awards Recognition Ceremony</td>
<td>ROOM: Redwood Room</td>
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<td><strong>For many EOPS students, academic success and recognition is long overdue. Many students are surprised by their own academic success and overwhelmed when their efforts and accomplishments are recognized publicly. The annual EOPS/CARE Awards Recognition Ceremony at Shasta College is recognized campus-wide as one of the best events of the year. Each year, new elements have been added to profile student success stories, highlight motivational instructors, and encourage continued success and achievement.</strong></td>
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<td><strong>PRESENTER:</strong> Sandra Hamilton Slane, Shasta College</td>
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**NOTES:**
Board Recognition Award
WILL BRUCE
EOPS/CARE and Outreach Director, Allan Hancock College
CCCEOPSA Board Recognition Award is given to Will Bruce, outgoing Association President, for his outstanding leadership and advocacy on behalf of all EOPS students and 112 EOPS Programs across the State.

Hall of Fame Award
PAULA MUÑOZ
EOPS Director, Ventura College
CCCEOPSA Hall of Fame Award is given to Paula Muñoz for her outstanding, unyielding, fierce, and unapologetic advocacy on behalf of the Association and all EOPS programs across the state.

Leadership Award
ANA MARIA VALLE
Retired EOPS/CARE Coordinator, Oxnard College
CCCEOPSA Leadership Award is given to Ana Maria Valle for her outstanding contributions to promoting the mission of EOPS through her continuous involvement in the Association, region and community.

Outstanding Service Award
IMOGENE BREWER
Retired EOPS/CARE Adjunct Counselor, Laney College
CCCEOPSA Outstanding Service Award is given to Imogene Brewer for her outstanding service to students, her colleagues and college through her warm smile, positive attitude, and servant leadership style.
REGION I
Joe Soto Hockenberry, Shasta College

REGION II
Monserrat Mendieta, Yuba College

REGION III
Pyae Sone, Skyline College

REGION IV
Celest Silveira, Gavilan Community College

REGION V
Astor Torres, West Hills College Coalinga

REGION VI
Nicole Moses, Allan Hancock College

REGION VII
Jeremy E. Moreno, El Camino College

REGION VIII
Aida Saket Balgouri, Irvine Valley College

REGION IX
Luis Rojas Jr., College of the Desert

REGION X
Edgar A. Barajas, Imperial Valley College
Service Awards

🌟 10 Years of Service

Juanita Tuan
Allan Hancock College

Lilian Ojeda
Allan Hancock College

Joseph Adams
Allan Hancock College

Will Bruce
Allan Hancock College

Michelle Lopez
Barstow Community College

Wanema Yniquez
Barstow Community College

Juan J. Flores
Folsom Lake College

Susan Mosqueda
Fresno City College

Parisa Soltani
Irvine Valley College

Mercy Yanez
Los Angeles Harbor College

Xuan Lu
Mission College

🌟 15 Years of Service

Robin Goodman
Chaffey College

Sandra Castillo
College of the Sequoias

Kenneth Reynolds
Contra Costa College

Sarn Saepharn
Contra Costa College

Dionne Perez
Contra Costa College

Kerry Surman
Diablo Valley College

Lucy Olivares
Gavilan Community College

Nina Truong
Laney College

Bryan Justin Marks
Modesto Junior College

Carla Tablas
Mt. San Antonio College

Mary Salceda-Nuñez
Napa Valley College

Jennifer LaBounty
Orange Coast College

Maria “Machi” Rivera
Palo Verde College

Sandra Brown
Palomar Community College

Angela Stanley
Palomar Community College

Maria Y. Hanson
Saddleback College

Tamala Clark
San Bernardino Valley College

Susie Le
Sierra College

Anaid Mushegyan
Los Angeles Valley College

Vicky Franco
Mission College

Margaret Sarkisyan
Moorpark College

Zenaida A. Pena
Oxnard College

Gloria E. Lopez
Oxnard College

Kongming Mouanoutoua
Porterville College

Zulema Mendez
Santiago Canyon College

Jeffrey R. Acidera
Skyline College
Service Awards

⭐ 20 Years of Service

Catherine Rodarte
College of the Sequoias

Concepcion Toledo
Mt. San Antonio College

Janet Florez
Cuesta College

Shui Chi “Jackie” Szitta
San Diego Mesa College

Sylvia Montejano
Grossmont College

Maria Carranza
Santa Ana College

Lorna Bukasa
Los Angeles Trade Technical College

Carl Smith
Victor Valley College

Gloria Miranda
Moorpark College

⭐ 25 Years of Service

Truly Hunter
DeAnza College

Dr. Houa Yang
Fresno City College

Lily Greene
DeAnza College

Madeleine Nguyen
Santa Ana College

⭐ 30 Years of Service

Lori Parra
Saddleback College

⭐ 35 Years of Service

Lesia Louro
Barstow Community College

Joan Thompson
San Diego Miramar College

Irma Garcia Caballero
Rio Hondo College
OUR FEATURED VENDORS/EXHIBITORS:

Body Essence
Women’s Clothing & Accessories

chu·lo

Island Advertising
Our Business is Promoting Your Business.

Tres Hermanas
Handcrafted Jewelry

i can afford college.com

LOW END THEORY COLLABORATIVE
Thank you for attending this year’s conference hosted by REGIONS I and II.

Please remember to fill out your conference evaluation form.

Look for the evaluation form in your email following the conference. We welcome your input!
CCCEOPSA CONFERENCE COMMITTEE
TRI-CHAIRS ACKNOWLEDGEMENTS

Special thanks to everyone from REGIONS I and II that participated in the planning of the 2014 CCCEOPSA Conference

special acknowledgment goes out to:

Diane Delgado
AMERICAN RIVER COLLEGE

Marilyn Stein
BUTTE COLLEGE

Juan Flores
FOLSOM LAKE COLLEGE

Nancy Heth
MENDOCINO COLLEGE

Valerie Mull
NAPA VALLEY COLLEGE

Pam Morgan
NAPA VALLEY COLLEGE

Adam Freas
SACRAMENTO CITY COLLEGE

Ken Times
SACRAMENTO CITY COLLEGE

Sandra Ruedas
SACRAMENTO CITY COLLEGE

Susie Le
SIERRA COLLEGE

Nelida Gonzalez-Diaz
WOODLAND COMMUNITY COLLEGE

cover page artwork created by

DAVID HERNANDEZ, SIERRA COLLEGE STUDENT